

## House to House verification of applicants by Deputy Commissioner for further enquiry and re-verification of documents

1. The process of NRC update in Assam is being undertaken as per the provisions of Citizenship Act 1955 and Citizenship Rules 2003 with the cut-off date of **24<sup>th</sup> March, 1971** (midnight) as decided in the Assam Accord. The entire exercise is carried out under close monitoring of the Hon'ble Supreme Court.
2. Some applications may require further enquiry and re-verification by the District Magistrates (Deputy Commissioners).
3. In all cases where further enquiry/investigation and re-verification is required by the District Magistrate (Deputy Commissioner) as per provisions of Citizenship Rules 2003, the Verification Team detailed by him/her from the NRC Seva Kendra (NSK) will visit the applicants at their residential address giving adequate opportunity to clear any doubt or provide any clarification.
4. The visits will start in the first week of December, 2017. NSKs/Gaonburah/Field Level Officer (FLO) will have information about the schedule of re-verification.
5. The visiting Verification Team will inform the applicant in writing about the description of the documents or particulars which need to be re-verified.
6. The applicant may have to show the original document to the visiting Verification Team for the purpose of re-verification, but no original document will be taken into custody by the Verification Team or NRC authority.
7. Wholehearted cooperation from public is essential to ensure that all genuine Indian citizens are included in the NRC and no ineligible person or illegal migrants gets included in NRC.
8. In case of any instance of harassment, public is requested to lodge complaint with the Local Registrar of Citizen Registration (LRCR) of their concerned NSK or with the Circle Officer or the Deputy Commissioner.
9. Public are requested not to pay heed to any rumours or misinformation campaign by mischievous elements or groups. **Genuine Indian citizens will not be left out of the NRC.**
10. In case of any queries or complaint:
  - Visit the concerned NRC Seva Kendra (NSK) or Circle Officer who is the Circle Registrar of Citizen Registration (CRCR) or Deputy Commissioner, who is the District Registrar of Citizen Registration
  - Call NRC 24x7 Toll Free helpline number **15107** for Assam and **18003453762** (for calls from outside Assam)
  - Visit the official website [www.nrcassam.nic.in](http://www.nrcassam.nic.in) and register grievances by clicking on Complaints & Feedback section, at the top of the page.

**Issued in  
Public Interest by**

**The State Coordinator, NRC, Government of Assam  
Registrar General of Citizen Registration, Ministry of Home Affairs, Government of India**

To know more  
and for assistance

Please call our Toll Free helpline number  
**15107**

Visit our website  
[www.nrcassam.nic.in](http://www.nrcassam.nic.in)

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